



## HEALTH CARE FOR:

### ➤ CITIZENS FROM THE EUROPEAN UNION, THE EUROPEAN ECONOMIC AREA OR THE UNITED KINGDOM TEMPORARILY IN ITALY

Citizens who come from a country of the European Union<sup>1</sup>, the European Economic Area<sup>2</sup> or the United Kingdom<sup>3</sup> are **guaranteed urgent and necessary (unscheduled)** health care services such as First Aid, Family Counseling and the issue of prescriptions from general practitioners and pediatricians for the performance of health services (specialist visits, laboratory and diagnostic tests) under the same conditions as Italian citizens, paying any tickets if required.



To receive treatment it is necessary to **present a valid European Health Insurance Card (EHIC)**.

**ATTENTION!** Anyone who does not have an EHIC, is unable to show it or has an EHIC that has expired will have to **pay the full cost of all health services**. Only after returning to your country will you be able to request reimbursement of the expenses incurred, presenting the health documentation and the expense receipts.

NOTE:

1. European Union countries: Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Estonia, Finland, France, Germany, Greece, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Ireland, Republic Czech, Slovak Republic, Romania, Slovenia, Spain, Sweden, Hungary.
2. Countries of the European Economic Area: Norway, Iceland, Liechtenstein.
3. United Kingdom: In the United Kingdom, EHIC is issued only to particular categories.

### ➤ ITALIAN CITIZENS RESIDING ABROAD ENROLLED IN THE AIRE REGISTER (Register of Italians Residing Abroad) WHO TEMPORARILY RE-ENTER IN ITALY

The Italian citizen residing abroad and registered with AIRE, who temporarily returns to Italy, is **entitled only to urgent health care services**, that is, First Aid and urgent hospitalization services. An exception is made for Italian workers posted abroad who retain the right to health care in the event of returning to the national territory.

To receive treatment, it is necessary to **present "the provisional certificate for AIRE citizens"**.

This certificate:

- can be requested at the **AUSL single booking and basic assistance point<sup>4</sup> in the health district in which you are temporarily located;**
- entitles you to urgent health care services for a maximum period of 90 days (including non-continuous) for each calendar year and does not provide for the assistance of a general practitioner/pediatrician of free choice;
- it is valid only for themselves and does not give the right to free treatment for any family members born abroad, including those of Italian citizenship.

**ATTENTION!** The Italian citizen who was not born in Italy or does not have the status of an Italian pensioner is required to pay the cost of the health services received or to obtain private health insurance.

NOTE: 4. Locations of the single points of reservation and basic assistance on [www.ausl.mo.it/prenotazione-assistenzadibase](http://www.ausl.mo.it/prenotazione-assistenzadibase)

### ➤ CITIZENS COMING FROM NON-EUROPEAN COUNTRIES TEMPORARILY IN ITALY FOR TOURISM

Foreign citizens from non-European countries staying in Italy for tourism must have **an insurance policy** valid in Italy for illness and accident. They cannot be registered with the National Health Service and in case of need for health services they are required to **pay the full cost of the services** in the following ways:

- **at the time of discharge** in the case of urgent hospital services, i.e. emergency services, on an outpatient basis, in ordinary hospitalization or day hospital;
- **in advance** in the case of scheduled medical services or hospitalizations.

To receive health services it is necessary to **present a valid passport complete with the entry stamp to Italy or the tourist visa**.

Those coming from countries with agreements with Italy: San Marino, Brazil, Argentina, Australia, Cape Verde, Serbia, Montenegro, Macedonia, Bosnia Herzegovina, Principality of Monaco, Tunisia (only for workers), must first present the certificate of right issued by the organizations of the country of belonging to the single point of basic assistance of the district of residence which will issue a specific form to access the health facilities.